

# OGIGE MICROFINANCE BANK LTD

No 20 Market Road, Alu-Udele. P.O. Box 2030 Nsukka



## Mobile App Reset Form

### Personal Information:

Full Name: \_\_\_\_\_ Email Address: \_\_\_\_\_

Registered Phone Number: \_\_\_\_\_ Account number \_\_\_\_\_

Reason for Reset Request:

Forgot Password [ ] Suspicious Activity [ ] Locked Out [ ] Change of Device [ ]

Other (please specify): \_\_\_\_\_

### Security Verification:

Last Login Date: \_\_\_\_\_ Last Known Activity: \_\_\_\_\_

### Declaration and Consent:

I request a reset of my mobile app account. I confirm that the information as given above are accurate and very well understand that false information may lead to denial of this request.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

### For Official Use Only:

Received by: \_\_\_\_\_

Date Received: \_\_\_\_\_

Verified by: \_\_\_\_\_ Signature \_\_\_\_\_

### Action Taken:

[ ] Reset Completed [ ] Further Verification Required

[ ] Request Denied - Reason: \_\_\_\_\_

Processed On: \_\_\_\_\_

Name \_\_\_\_\_ Signature \_\_\_\_\_